
Chief Executive's Office

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Date: 30 June 2006

Chief Executive: Donna Hall

Chorley
Borough Council

Town Hall
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PR7 1DP

Dear Councillor

CORPORATE AND CUSTOMER OVERVIEW AND SCRUTINY PANEL

Your are invited to attend a meeting of the Corporate and Customer Overview and Scrutiny Panel to be held in the Committee Room, Town Hall, Chorley on Tuesday, 11th July 2006 commencing at 6.30 pm.

AGENDA

1. **Apologies for Absence**
2. **Declarations of Any Interests**

Members of the Committee are reminded of their responsibility to declare any personal interest in respect of matters contained in this agenda in accordance with the provisions of the Local Government Act 2000, the Council's Constitution and the Members Code of Conduct. If the personal interest is a prejudicial interest, then the individual Member should not participate in a discussion on the matter and must withdraw from the room and not seek to influence a decision on the matter.

3. **Minutes (Pages 1 - 2)**

To confirm as a correct record the minutes of the meeting of the Corporate and Customer Overview and Scrutiny Panel held on 6 June 2006. The minutes are enclosed.

4. **Update on Decriminalisation of Parking Enforcement Inquiry**

The Chair will update the Panel on the Decriminalisation of Parking Enforcement Inquiry. The Final Report reported to the Overview and Scrutiny Committee on 27 June and Executive Cabinet on 29 June.

5. **Overview and Scrutiny Work Programme (Pages 3 - 4)**

The Chair will lead a discussion on the Overview and Scrutiny Work Programme for the ensuing Municipal Year. The Work Programme is enclosed.


Continued....

6. **Scoping exercise for Contact Centre Efficiencies and Partnership with Lancashire County Council** (Pages 5 - 8)

The Panel will undertake the scoping exercise for an Inquiry into Contact Centre Efficiencies and Partnership with Lancashire County Council. A blank copy of the scoping document and project plan to be completed are enclosed.

7. **Any other item(s) that the Chair decides is/are urgent**

Yours sincerely



Chief Executive

Distribution

1. Agenda and reports to all Members of the Corporate and Customer Overview and Scrutiny Panel (Councillor Geoffrey Russell (Chair) and Councillors Peter Baker, Andrew Birchall, Alan Cain, Henry Counce, Magda Cullens, David Dickinson, Doreen Dickinson, Catherine Hoyle, Keith Iddon, Hasina Khan, Margaret Lees, Thomas McGowan, Miss June Molyneaux, Edward Smith, Mrs Joyce Snape and Mrs Stella Walsh) for attendance.
2. Agenda and reports to Paul Morris (Executive Director Deputy Chief Executive), Tim Murphy (Director of Information and Communication Technology), Asim Khan (Assistant Head of Customer Services) and Ruth Hawes (Assistant Democratic Services Officer) for attendance.
3. Agenda and reports to Councillor John Walker (Executive Member for Customer, Democratic and Legal) for attendance.

This information can be made available to you in larger print or on audio tape, or translated into your own language. Please telephone 01257 515118 to access this service.

આ માહિતીનો અનુવાદ આપની પોતાની ભાષામાં કરી શકાય છે. આ સેવા સરળતાથી મેળવવા માટે કૃપા કરી, આ નંબર પર ફોન કરો: 01257 515822

ان معلومات کا ترجمہ آپ کی اپنی زبان میں بھی کیا جاسکتا ہے۔ یہ خدمت استعمال کرنے کیلئے براہ مہربانی اس نمبر پر ٹیلیفون

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